

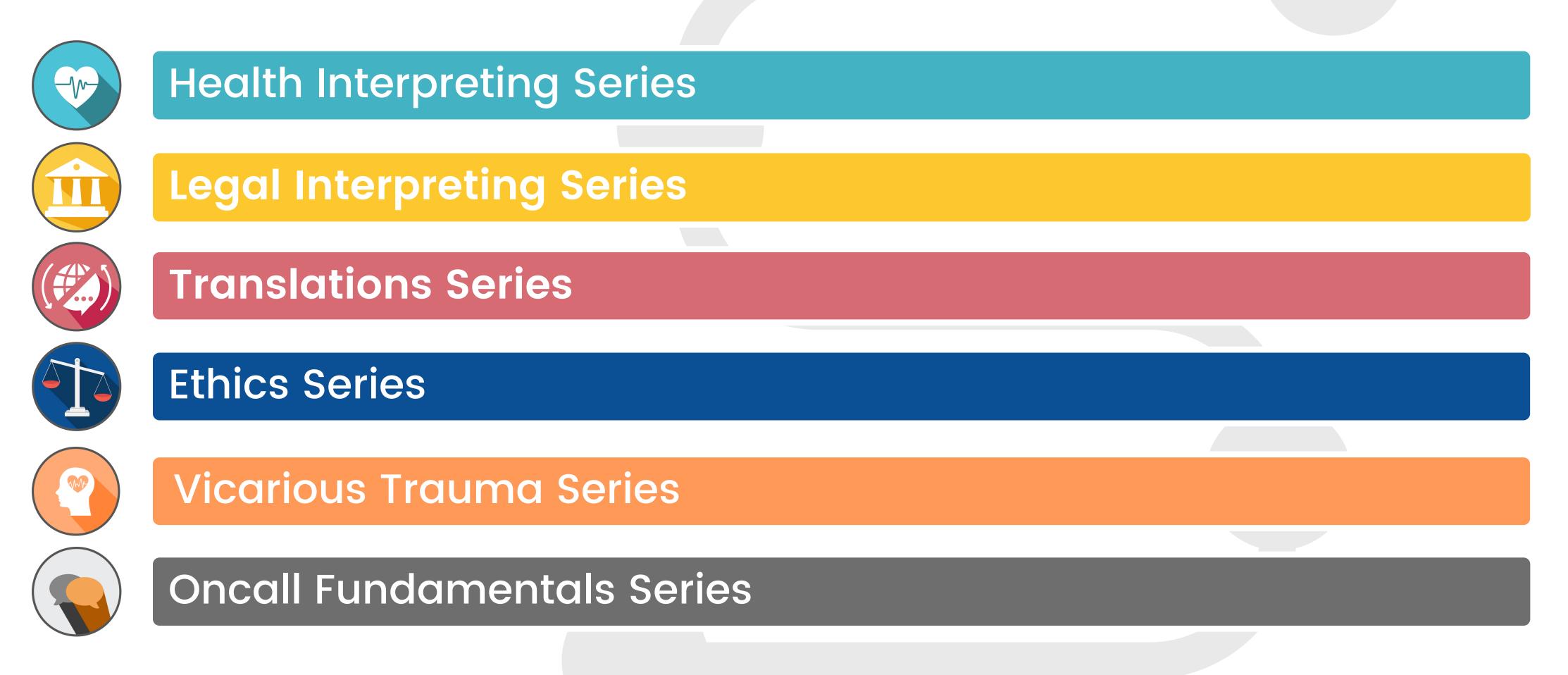
Professional Development Overview



Oncall Learning Professional Development Overview

Oncall is excited to now offer a Professional Development program that provides fundamental and specialised learning that has been designed to support Oncall's team of interpreters and translators.

Oncall is committed to enabling our practitioners through enhancing their knowledge and skills to provide the highest quality service to meet the needs and expectations of our clients and CALDs. This overview outlines the programs that will be available in 2021 across the different topic areas below:



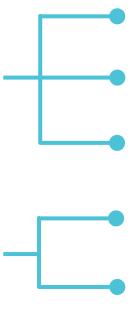
Webinars will have a total capacity of 500 people. Recordings will be available for <u>all practitioners</u> post webinar. Workshops will have a capacity of 18 people and will have eligibility pre-requisites.

Professional Development Overview Health Series



Advanced Medical

Interpreting



- Webinar 1: Interpreting Across Healthcare Settings
- Webinar 2: Expertise and Ethical Considerations for Remote Healthcare Interpreting
- Webinar 3: Introduction to Medical Discourse
- **Workshop 1:** Professional Healthcare Interpreting Skills
- Workshop 2: Applying Healthcare Interpreting Skills and Techniques



- Webinar 2: Discourse Management and Advanced Medical Interpreting Skills
- Webinar 3: Ethics in Medical Interpreting
- Webinar 4: Interpreting in High Care Settings
- Webinar 5: Community Health vs Specialist Health interpreting



All skill levels

All skill levels: Self Paced: Health Terminology Project



Workshop 1: Advanced Interactional Management and Interpreting Techniques Workshop 2: Interpreting in Specialist Medical Settings



Professional Development Overview Legal Series

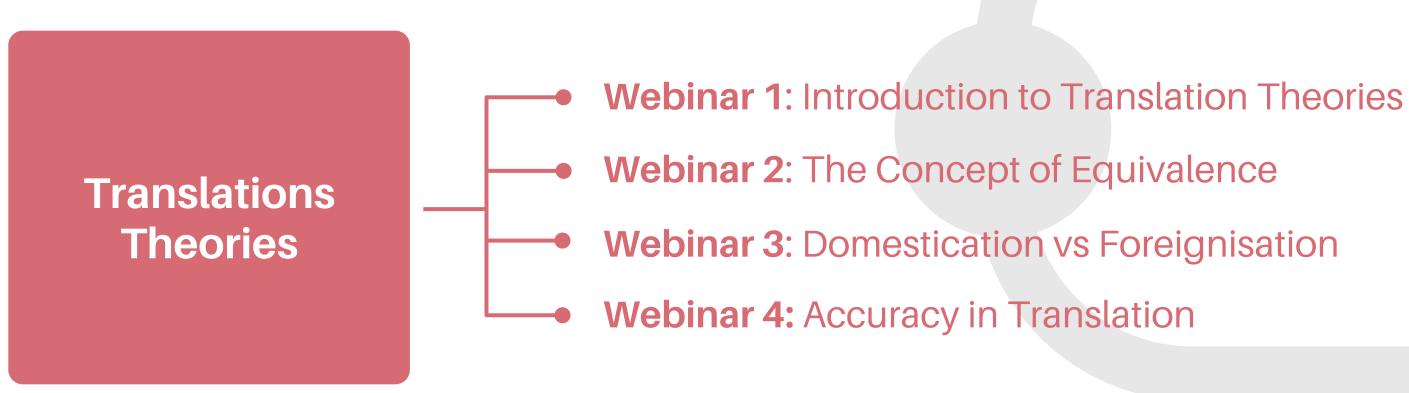


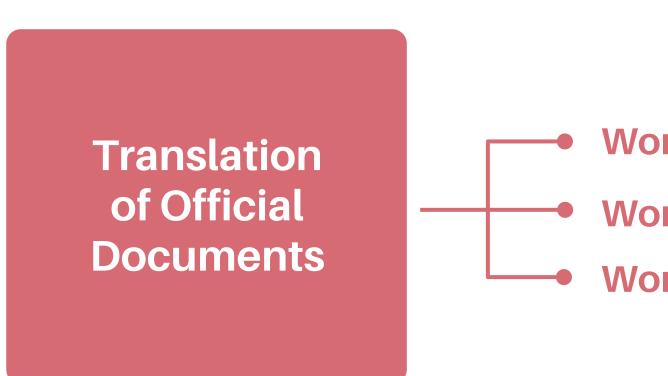


- Webinar 1: Interpreting for Courts and Tribunals: Roles and Responsibilities
- Workshop 2: Understanding Legal Language in Police and Court Settings



Professional Development Overview Translations Series





- Workshop 3: Translation of Official Documents: Electronic Documents



Workshop 1: Translation of Official Documents: Best Practice Skills Workshop 2: Translation of Official Documents: Certification Skills



Professional Development Overview Ethics Series





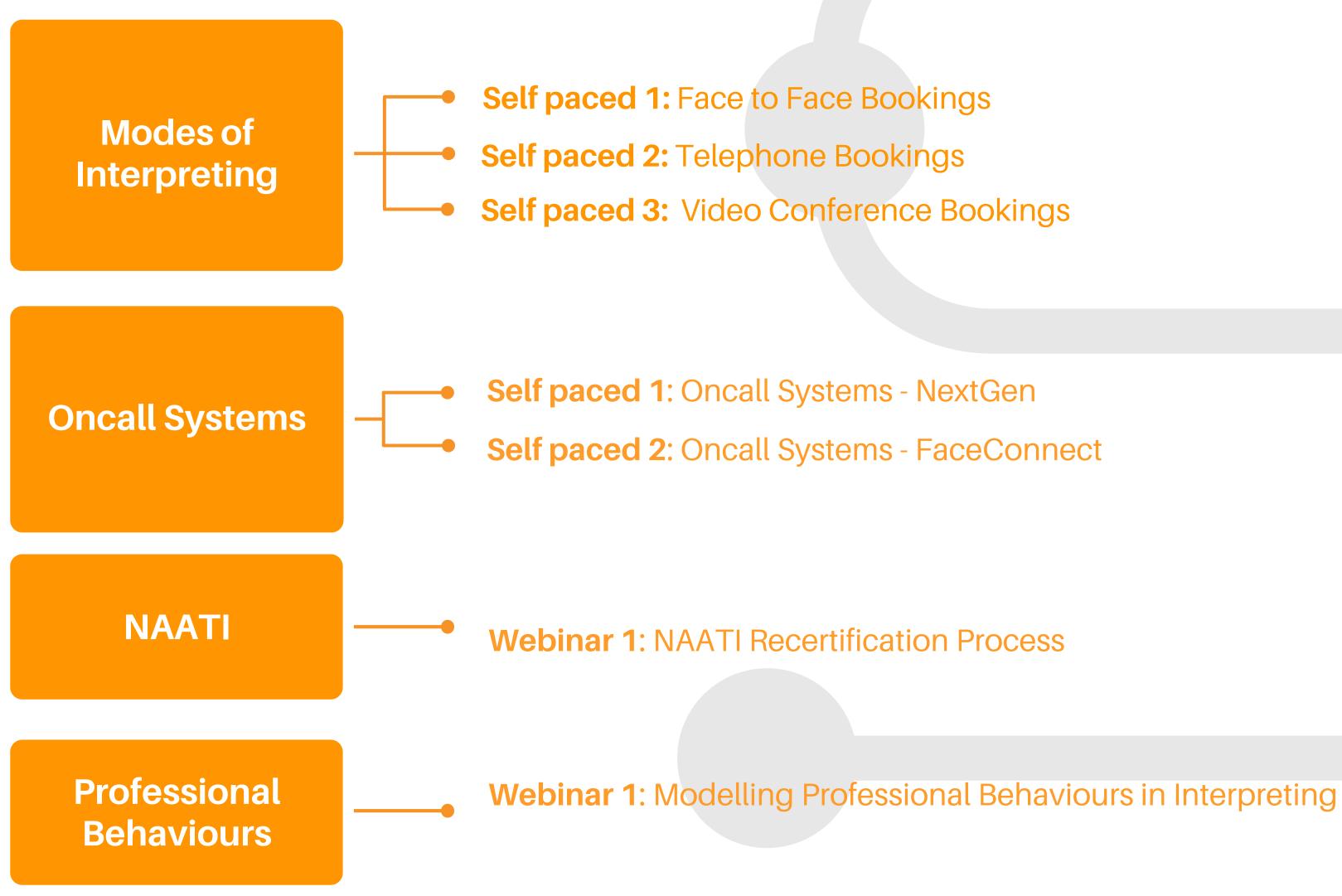




Webinar 1: Ethics: Essential Principles for Translators and Interpreters







For more information contact: learning@oncallinterpreters.com.au



oncall